

BBK DAV College for Women, Amritsar

Student Satisfaction Survey (SSS) on overall institutional performance

SSS was conducted to take feedback of students. Online questionnaire was sent to the students of B.Sc. Computer Science, B.Sc. Biotech, Bachelor of Design, M.Sc. Computer Science, BBA, BAJMC, BA, B.Com, B.Voc. (Software Development), B.Voc. (Fashion Technology), B.Sc.-IT, BCA, B.Voc. (Beauty & Fitness), B.Sc. Non-Medical. For the survey, the questionnaire consisting 12 questions was used to check specific skills of teachers, like subject knowledge, communication skills, class preparation, and use of ICT tools. Following are some of the suggestions given by the students, in their SSS:

1. Availability of opportunities for students as regards their potential.
2. Inculcation of life skills and employability among students.
3. Educational trips should be organized.
4. Practical examinations should be interactive.
5. Teacher training programs to equip teachers with new technological advancements.
6. Practical training in the form of internships.
7. More use of Audio-visual aids to make the lecture interactive.
8. Students preferred teachers should teach through self-created videos for better understanding.
9. Students residing in rural and backward area found it hard to cop up with online classes to complete syllabus due to lack of internet connectivity or low connectivity.

As this session include pandemic period so while collecting information focus was how well faculty manage to provide required information and knowledge asked by students through online mode as no other option was available.